

LTC Commission, Quality Workgroup meeting
March 26, 2009

In attendance:

Sarah Slocum – SLTCO

Brenda Roberts – MALA

Nora Barkey – OLTCSS

Laura Ehrhardt – LTCO

Alison Hirschel – MPLP

Irvin Salter - Consumer

Allen Adams – DHS/Adult Services

Valerie Sanford – DCH – Home Help Program Spec.

Andy Farmer – AARP

Andrea Palmer – AARP (Recorder)

On Phone: Dave Stickles, Amber Dallwig, Toni Wilson, Angela Willis

2009 – Impact work of workgroup

- Staffing Issues: Ombudsman lost admin, AARP lost SueAnn Reyes
- Toni – new job w/ Adult Well Being Services
- Need recorder (this time – Andrea Palmer)

MSHDA

- Not licensed AFC or HFA
- Grand Rapids @ Huron Woods Campus opening in May
- MI – Choice
- Putting together tenant agreements, service agreements, tenant rights
 - Task force of providers meets monthly – no consumers on that force
- Same Fair-housing
 - ADA, Section 504 Rehab. Act

What's Missing?

- Advocacy
- Info – income/rent, meals, meal/service packages
- What happens: subtle intimidation

Nursing Facilities

- Licensing – MI
 - Public Health Code & Admin. Rules
- O.B.R.A.
 - surveys
 - regs
 - fed. Guidelines

- Life-Safety Code (fire, building safety, etc)
- Medicaid/Medicare certification
- Medicaid Policy
- LTC Ombudsmen
- APS, MPAS
- Regulatory/No-regulatory
 - Nursing Home Compare
 - survey results
 - fire safety
 - staffing
 - quality indicators
 - star ratings (each receives stars and average of all gives the * rating)
 - www.medicare.gov/compare
- N.H.Q.I – Nursing Home Quality Initiatives
- MPRO – (fall risk, restraints, pain management, pressure sores)

Advancing Excellence

- 170 facilities signed up
- 8 areas are focused on (staffing goals, reducing turnover, etc)
- A.S.O.M. – Aging Services of Michigan (Defining Excellence)
- Accreditation (JMCO, CARF)
- Culture Change
- Satisfaction/Experience Surveys (surveys/questionnaires, tools)
 - parents/guardians
 - residents – My Interview
- Family and Residence Counseling

P.A.C.E

Program of All inclusive Care for the Elderly

- Medicaid/Medicare
- Adult Day Service (SNF-skilled nursing facility)
- Fed. Regs
- Condition of Participation
- Medicaid Policy

Hospice Facilities

- May be skilled nursing facility
- May be residential/hospice
- Building Code

- ****CALL HOWARD SCHAFFER/HARVEY ZUCKERBERG---mini panel for next meeting**

ACTION ITEMS:

Nora – talk w/ Renee about QIO (Michigan Peer Review Organization) involvement in Home Health quality/oversight.

Toni – contact/consult – find out if facility discussed is a licensed Home for the Aged

Andy - email logic model to people on phone

LOGIC Model

P.A.T. – Project Action Team

Ongoing conversation about how workgroup can use the LOGIC model

How can Workgroup and PAT communicate through the LOGIC model?

Model needs tweaking

Task Force Recommendations?

Sub-Committee to be formed: Sarah, Andy, Alison, Nora will meet and draft additional objectives based on the original QMS Recommendations for the Workgroup to consider at its April meeting for possible addition to the current Logic Model.

Next meeting date: Thursday 4/23/09, 1-3